

Pledge to Our Patients

CONTRA COSTA ONCOLOGY

The physicians and staff of Contra Costa Oncology take very seriously the trust our patients place in us to meet or exceed all federal regulations with regard to transmitting, using, and storing personal health information. We will comply with HIPAA's requirements and will update our systems and operations as appropriate to assure adherence to all applicable sections of the law.

The physicians and staff of Contra Costa Oncology are dedicated to complying with the Health Insurance Portability and Accountability Act by the deadlines specified in each final rule. Of HIPAA's four parts, two have been published in final form – the Transactions and Code sets and Privacy rules. The purpose of this Policy and Procedure Manual is to implement practices to assure our current and future patients that we believe standardized electronic transactions simplify communications between providers, payers, clearinghouses and their business associates; to reaffirm our position that we will be prepared to send and receive the applicable HIPAA – mandated transactions by the requisite compliance date; and to ensure that our approach to handling patients' confidential health information meets the standards set forth under HIPAA.

We strongly support the Final Privacy Rule that requires all entities within the health care industry to take the necessary steps to protect patients' private health information. The physicians and staff of Contra Costa Oncology have always treated confidential information with the utmost care to prevent unintended or inappropriate use or disclosure. We will continue to do so, and we have adopted this Privacy Policy and Procedure Manual as evidence of our understanding of the privacy and confidentiality principles of HIPAA.